

STUDENT AFFAIRS

Student Affairs

The Division of Student Affairs is responsible for all enrollment services, promoting student support programs, and addressing student and Sonoran University-wide issues affecting the educational experience. Student Affairs actively supports student learning experiences and the educational environment. Guided by Sonoran University's Core Values of *We Achieve Excellence* and *We Love*, Student Affairs is committed to supporting students during their academic and personal journey and helping them realize their professional goals.

The Division of Student Affairs includes the offices of Admissions, Advising, Student Success and Retention, Financial Aid, Registrar, the Dean of Students, International Student Services, Learning Specialist, Accessibility Services, Career Services Center, and the Welcome Center. These departments are committed to developing a positive student experience while providing support and services that respond to the needs of Sonoran University's campus-based and online learning communities.

Student Affairs offices are located on the third floor of the Medical Center/ Administration Building, with the Learning Specialist Office and the Accessibility Office housed in the Library.

Student Affairs Offices and Services

Academic Advising and Success Coaches

Academic Advising

480-222-9232 | advising@sonoran.edu (Advising@Sonoran.edu)

Academic advising is available to all students through Student Affairs. Each student's academic progress is evaluated on a quarterly basis. Students are encouraged to meet with an Academic Advisor to assist with academic challenges, as well as life changes that would impact their progress in the program of study. Academic Advisors are available to guide and assist students throughout their program, but ultimately the choice of courses and verification of requirements is the responsibility of the student. Doctor of Naturopathic Medicine students who deviate from the prescribed program track are required to meet with an Academic Advisor each quarter during the designated period to develop a schedule for the next quarter. Academic Advising also oversees and administers the ND Community Service program. See the Academic Advising (https://my.sonoran.edu/ICS/Students/Academic_Advising_2018-10-30T10-05-52-59/) page on MySonoran for more information.

Success Coaches

480-685-4858 | studentsuccess@sonoran.edu

Student Success Coaches are assigned to each Masters degree student upon admission into the program. Student Success Coaches (SSC) help students navigate their program, services, and any challenges the student may encounter. The SSC will help connect students with the appropriate support services or contacts at the University.

Accessibility Office

480-222-9237 | accessibility@sonoran.edu (Accessibility@sonoran.edu)

Sonoran University's Accessibility Office, within the Office of the Dean of Students, will work with each student individually to develop an

effective and comprehensive plan for appropriate services and reasonable accommodations for on-campus and online students. The Office provides information and resources to allow students to pursue their academic, personal, and professional goals while enrolled at Sonoran University.

Career Services

480-222-9311 | careerservices@sonoran.edu
(CareerServices@Sonoran.edu)

The Career Services Center assists prospective and current students and alumni in pursuing and obtaining career opportunities. The Center supports students in developing employment opportunities and mentors by providing information about health professions, curriculum vitae and cover letter preparation, and personal coaching. Conference and networking opportunities are also promoted by the Career Services Center to create a wealth of outside learning opportunities and to establish professional relationships.

The Career Services Center maintains the Career Center (https://my.sonoran.edu/ICS/Students/Career_Center_Resources/) on MySonoran, which includes resources, career-building seminars, and webinars, and the online job posting resource for naturopathic doctors and natural health care providers. Sonoran University does not guarantee job placement upon completion of the program or graduation. The Career Services Center collects data on career outcome rates through annual student and alumni surveys; a summary of results is available on the Consumer Information page (<https://www.sonoran.edu/student-life/student-consumer-information/>) on the University's website.

The Center works with students to develop a personal action plan with the goal of securing a professional position prior to graduation. Students are encouraged to take advantage of the Career Services Center's programs early in their course studies.

Counseling

Life in graduate/professional school is a time of great change and personal growth. For many students, there are times when all the demands and excitement may feel overwhelming. Sonoran University understands that students need many kinds of support to help them succeed and offers counseling services to enrolled students. See the Health & Mental Wellness Resources (https://my.scnm.edu/ICS/Students/Student_Health__Mental_Wellness_Resources/) page on MySonoran for more information.

Dean of Students

480-222-9237 | dos@sonoran.edu

The Dean of Students oversees the personal and educational progress of Sonoran students, student feedback and concerns, appeals, and judicial processes; administers the student code of conduct; liaises with student government; and assists students in a wide range of areas and needs, including accommodations and Title XI concerns. The Office also manages the counseling and basic medical services program.

Students are encouraged to contact the Dean of Students for information or assistance. A more complete description of the services provided by the Dean of Students office is included on the Dean of Students page (https://my.sonoran.edu/ICS/Students/Dean_of_Students/) on MySonoran.

Financial Aid

480-222-9202 | finaid@sonoran.edu

The Financial Aid Office provides students with resources to financially support their educational and personal goals. The Office strives to educate

and assist students with spending plans, credit card usage, saving options, and flexible loan repayment options (post-graduation). Students are encouraged to manage and evaluate their finances to keep debt manageable throughout their enrollment at Sonoran University. For more tools and resources, please visit the Financial Aid (https://my.sonoran.edu/ICS/Students/Financial_Aid/) page on MySonoran.

International Student Services

480-222-9293 | international@sonoran.edu (International@sonoran.edu)

We are pleased to serve our international students throughout their studies at Sonoran University. Sonoran University is a Student and Exchange Visitor Program (SEVP) certified school. International students admitted to the ND program may qualify for an I20. The Primary Designated Student Official is the Vice President of Student Affairs. Designated Student Officials include the Student Retention Manager, the Director of Admissions, the Dean of Students, and the Registrar.

International Student Services information (https://my.sonoran.edu/ICS/Students/International_Student_Information/) can be found online at MySonoran. These resources and links are designed to support your studies at Sonoran University and include answers to commonly asked questions about studying in the U.S., traveling during enrollment, and Optional Practical Training (OPT) opportunities after graduation.

Learning Specialist

480-222-9272 | learningspecialist@sonoran.edu
(LearningSpecialist@Sonoran.edu)

The Learning Specialist assists students with resources to support and improve their academic performance. Possible support includes but is not limited to, study methods, note-taking strategies, test-taking tips, test anxiety, stress management/relief, time management, board preparation, and referrals to peer tutors. The Learning Specialist provides academic support to Sonoran University students via individual and group sessions throughout the entire academic year. The Office of the Learning Specialist works closely with the peer tutoring program, third-party tutoring services, and faculty, to provide content support across all academic areas. The Learning Specialist also assists in the development of personalized academic success plans. Tutoring is also offered throughout the week at the Doctorè Development Center on campus and through online resources. Please see the Learning Support Services (https://my.sonoran.edu/ICS/Students/Learning_Specialist/) page on MySonoran for more information.

Student Success and Retention

480-222-9293 | studentretention@sonoran.edu

The Student Success and Retention Office, reporting directly to the Vice President of Student Affairs, is dedicated to optimizing the student experience at Sonoran University and managing those systems/programs that support student engagement and, ultimately, student success. Student Affairs and the Office of Student Retention are committed to supporting students as they train to excel as healthcare professionals. While the office is available to all individuals, online students needing assistance should first reach out to their Student Success Coach, as your Student Success Coach is assigned to support your individual needs throughout your program.

Veterans Support

480-222-9217 | registrar@sonoran.edu (Registrar@sonoran.edu)

480-222-9237 | dos@sonoran.edu

Sonoran University supports our veteran students through Veterans Educational Benefits and student organizations. Sonoran University also participates in the Yellow Ribbon Program. To utilize VA benefits, such as the Yellow Ribbon Program, contact the Veteran Affairs team at veteranaffairs@sonoran.edu (registrar@sonoran.edu) or visit the Veterans Benefits (<https://catalog.sonoran.edu/catalog/financial-information/#veteransbenefitstext>) page. For more information about non-financial veteran support services, contact the Dean of Students.

Welcome and Enrollment Center

480-858-9100

The Welcome and Enrollment Center is a one-stop-shop that integrates visitor services, financial aid, registration and records, admissions, and support functions. Students can obtain admissions information, enrollment forms, financial aid assistance forms, general student records, and registration information and assistance at the Welcome and Enrollment Center. The Center is located in the reception area on the first floor of Sonoran University's Lim Commons building.