

STUDENT AFFAIRS

Student Affairs

The Division of Student Affairs is responsible for all enrollment services, promoting student support programs, and addressing student and Sonoran University-wide issues affecting the educational experience. Student Affairs actively supports student learning experiences and the educational environment. Guided by Sonoran University's Core Values of *We Achieve Excellence* and *We Love*, Student Affairs is committed to supporting students during their academic and personal journey and helping them realize their professional goals.

The Division of Student Affairs includes the offices of Admissions, Advising, Student Success and Retention, Financial Aid, Registrar, the Dean of Students, International Student Services, Learning Services Specialist, Accessibility Services, Career Services Center, and the Welcome Center. These departments are committed to developing a positive student experience while providing support and services that respond to the needs of Sonoran University's campus-based and online learning communities.

Student Affairs offices are located on the third floor of the Medical Center/ Administration Building, with the Learning Services Specialist Office and the Accessibility Office housed in the Library.

Student Affairs Offices and Services

Academic Advising and Success Coaches

Academic Advising

480-222-9232 | advising@sonoran.edu (Advising@Sonoran.edu)

Academic advising is available to all students through Student Affairs. Each student's academic progress is evaluated on a quarterly basis. Students are encouraged to meet with an Academic Advisor to assist with academic challenges, as well as life changes that would impact their progress in the program of study. Academic Advisors are available to guide and assist students throughout their program. The track program offers students only a specific set of courses at a given time. Students may work with Academic Advisors to review authorized schedules and review if options are possible in their specific set of circumstances. For more information, see the **Academic Advising** page on MySonoran.

Success Coaches

480-685-4858 | studentsuccess@sonoran.edu

Student Success Coaches are assigned to each Masters degree student upon admission into the program. Student Success Coaches (SSC) help students navigate their program, services, and any challenges the student may encounter. The SSC will help connect students with the appropriate support services or contacts at the University.

Accessibility Office

480-222-9345 | accessibility@sonoran.edu (Accessibility@sonoran.edu)

Sonoran University's Accessibility Office, a service of the Office of the Dean of Students, will work with students individually to develop accommodation plans with appropriate services and effective activity modifications for both on-campus and online students, to provide equal access to educational opportunities.

Career Services

480-222-9311 | careerservices@sonoran.edu
(CareerServices@Sonoran.edu)

The Career Services Office is an empowerment center that assists prospective and current students, as well as alumni, with their professional development and career journey through advising, resources, and programs. Career Services supports students in developing career opportunities and mentors by providing information about career paths, curriculum vitae/resume and cover letter preparation, and personal coaching. Conference and networking opportunities are also promoted by Career Services to create a wealth of outside learning opportunities and establish professional relationships.

The Career Services Office maintains a library of career planning resources on MySonoran, (https://my.scnm.edu/ICS/Students/Career_Services/) which includes curriculum vitae and resume templates, career-building webinar recordings, and online job boards for naturopathic doctors and natural health care providers. The Career Services Office collects data on career outcome rates through annual student and alumni surveys.

Career Services works closely with students to develop personalized action plans aimed at securing professional positions either before or after graduation. While Sonoran University does not guarantee employment or job placement upon completion of the program or graduation, we strongly encourage students to engage with Career Services programs early in their studies to maximize their career prospects.

Counseling

Life in graduate/professional school is a time of great change and personal growth. For many students, there are times when all the demands and excitement may feel overwhelming. Sonoran University understands that students need many kinds of support to help them succeed and offers counseling services to enrolled students. See the Health & Mental Wellness Resources (https://my.scnm.edu/ICS/Students/Student_Health__Mental_Wellness_Resources/) page on MySonoran for more information.

Dean of Students

480-222-9345 | dos@sonoran.edu

The Dean of Students oversees resources to support the progress of Sonoran University students, addresses student feedback and concerns, manages judicial processes, administers the student code of conduct, mentors student government and clubs, and assists students with a wide range of needs, including Title IX and diversity concerns. The office also oversees the Accommodation Office and the Learning Specialist and tutors, and offers students access to counseling and basic medical services. Additionally, the Dean of Students executes various milestone events, including the White Coat Ceremony and Commencement. Students are encouraged to contact the Dean of Students for information or assistance with available resources and services, or for help with any process. A more complete description of the services provided by the Dean of Students office is available on the Dean of Students page on MySonoran (https://my.sonoran.edu/ICS/Students/Dean_of_Students/).

Financial Aid

480-222-9202 | finaid@sonoran.edu

The Financial Aid Office provides students with resources to financially support their educational and personal goals. The Office strives to educate

and assist students with spending plans, credit card usage, saving options, and flexible loan repayment options (post-graduation). Students are encouraged to manage and evaluate their finances to keep debt manageable throughout their enrollment at Sonoran University. For more tools and resources, please visit the Financial Aid (https://my.sonoran.edu/ICS/Students/Financial_Aid/) page on MySonoran.

International Student Services

480-222-9293 | international@sonoran.edu (International@sonoran.edu)

We are pleased to serve our international students throughout their studies at Sonoran University. Sonoran University is a Student and Exchange Visitor Program (SEVP) certified school. International students admitted to the ND program may qualify for an I20. The Primary Designated Student Official is the Vice President of Student Affairs. Designated Student Officials include the Student Retention Manager, the Director of Admissions, the Dean of Students, and the Registrar.

International Student Services information (https://my.sonoran.edu/ICS/Students/International_Student_Information/) can be found online at MySonoran. These resources and links are designed to support your studies at Sonoran University and include answers to commonly asked questions about studying in the U.S., traveling during enrollment, and Optional Practical Training (OPT) opportunities after graduation.

Learning Services

480-222-9293 | learningspecialist@sonoran.edu
(LearningSpecialist@Sonoran.edu)

The Learning Services Office supports students in achieving their academic, personal, and professional goals while enrolled at Sonoran University by connecting them with resources designed to enhance their academic success, including:

- Professional Learning Specialists who can provide individualized support for academic skill development, including study methods, note-taking strategies, test-taking techniques, resiliency coaching, stress management, time management, and board exam preparation.
- Tutoring services designed to help students review course material and enhance their academic performance.
- Learning support resources and tools, such as the Learning Support Services page on MySonoran (https://my.sonoran.edu/ICS/Students/Learning_Specialist/), which provides access to a variety of academic resources.
- The Natural Advantage Program, a bridge program that supports new ND students immediately following New Student Orientation.

Student Success and Retention

480-222-9293 | studentretention@sonoran.edu

The Student Success and Retention Office, a service of Student Affairs, is dedicated to enhancing the student experience at Sonoran University. We manage programs that support student engagement and success. Both Student Affairs and the Office of Student Success and Retention are committed to helping students excel as healthcare professionals.

While our office is available to all students, online students should first reach out to their Student Success Coach. Your coach is specifically assigned to support your individual needs throughout your program.

Veterans Support

480-222-9217 | registrar@sonoran.edu (Registrar@sonoran.edu)

480-222-9345 | dos@sonoran.edu

Sonoran University is dedicated to supporting our veteran students through Veteran's Educational Benefits and student organizations. We also participate in the Yellow Ribbon Program.

To utilize VA benefits, including the Yellow Ribbon Program, please contact our Veteran Affairs team at VeteransAffairs@sonoran.edu or visit the Veterans Benefits page on MySonoran. (https://my.sonoran.edu/ICS/Students/Registered_Student_Organizations/Student_Veterans_of_America/)

For more information about non-financial veteran support services, you can contact the Dean of Students or explore the student-led veterans support group on the Registered Student Organizations (clubs) page on MySonoran. (https://my.sonoran.edu/ICS/Students/Registered_Student_Organizations/Student_Veterans_of_America/)

Welcome and Enrollment Center

480-858-9100

The Welcome and Enrollment Center serves as a one-stop shop designed to guide you in the right direction. We provide information from various departments to ensure you have an outstanding experience on campus. Students and community members can meet with our tenured and dedicated Enrollment staff, who will welcome you into our family. They will provide information on the various programs of study, the admissions process, career services, financial aid forms, general student records, and registration.

Services provided at The Welcome and Enrollment Center include:

- Tours of our state-of-the-art campus
- Answers to questions about student life and clubs
- Assistance with financial aid, registration, and records
- Admissions support
- Patient services through our Medical Center, the Neil Riordan Center for Regenerative Medicine, and the Ric Scalzo Institute for Botanical Research
- Delicious dining options for the Early Bird Café at Lim Commons
- Supports events for various university departments and student groups as well as outside vendors.
- Submits requests from students and staff to Facilities, IT and Security Departments

The Welcome and Enrollment Center is located in the reception area on the first floor of Sonoran University's Lim Commons building.